

# BLUE COAT CERTIFIED PACKETSHAPER ADMINISTRATOR

BlueTouch Training Services

The Blue Coat Certified PacketShaper Administrator (BCPSA) course is intended for IT professionals who wish to develop the basic knowledge and skills to manage an installed Blue Coat PacketShaper on a daily basis. This course is intended for users who want to apply new PacketShaper features that deliver integrated visibility, control and compression capabilities in a single appliance. After completing this course you will be able to:

- Use and understand the PacketShaper product and its functionality and capabilities
- Classify traffic
- Analyze your network, application and host performance

## Duration / Format

2 days (16 hours) / available as classroom instructor led (ILT) or virtual classroom training (VCT)

## Audience / Target Group

This course is intended for IT professionals requiring basic operational network management knowledge and skills; i.e., network/system administrators who are responsible for managing network application performance using the Blue Coat PacketShaper.

## Prerequisites

Students should be familiar with networking essentials, such as LAN, Internet, security, and IP protocols.

## Registration / Course Ordering Information

For registration or reservation, please go to <http://www.bluecoat.com/support/training/schedule-courses> and reference course number **TR-BCPSA**. Alternatively, for registration or for questions, e-mail us at [training@bluecoat.com](mailto:training@bluecoat.com). Information on Blue Coat's comprehensive education and training portfolio can be found at <http://www.bluecoat.com/support/training/courses>.

## Course Description and Contents

The Blue Coat Certified PacketShaper Administrator (BCPSA) Course provides an effective mix of operational theory and hands-on performance-based exercises. It covers:

- Blue Coat Family of Products
- Blue Coat PacketShaper
- PacketShaper Licensing
- Initial PacketShaper Configuration
- PacketShaper GUI and CLI
- Understanding Applications on the Network
- Analyzing Applications on the Network
- Controlling Applications on the Network
- Partitions
- Policies
- Maintaining PacketShaper
- Blue Coat Sky

Students will become **Blue Coat Certified PacketShaper Administrators** upon completing this course and passing the Prometric online exam.